

VAXCARE

Please register your warranty. Send in your completed Warranty Card.

If you require further assistance or advice about any
VAX please call VAXCARE on

1300 36 4040 (Australia - cost of a local call)
and **0800 800 900** (NZ)



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Facsimile: (02) 9602 6900

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Bayswater North, VIC 3153
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• SOUTH AUSTRALIA/ NORTHERN TERRITORY

Unit 3, 75-77 Grange Road,
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• QUEENSLAND

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• WESTERN AUSTRALIA

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• VAX APPLIANCES NEW ZEALAND

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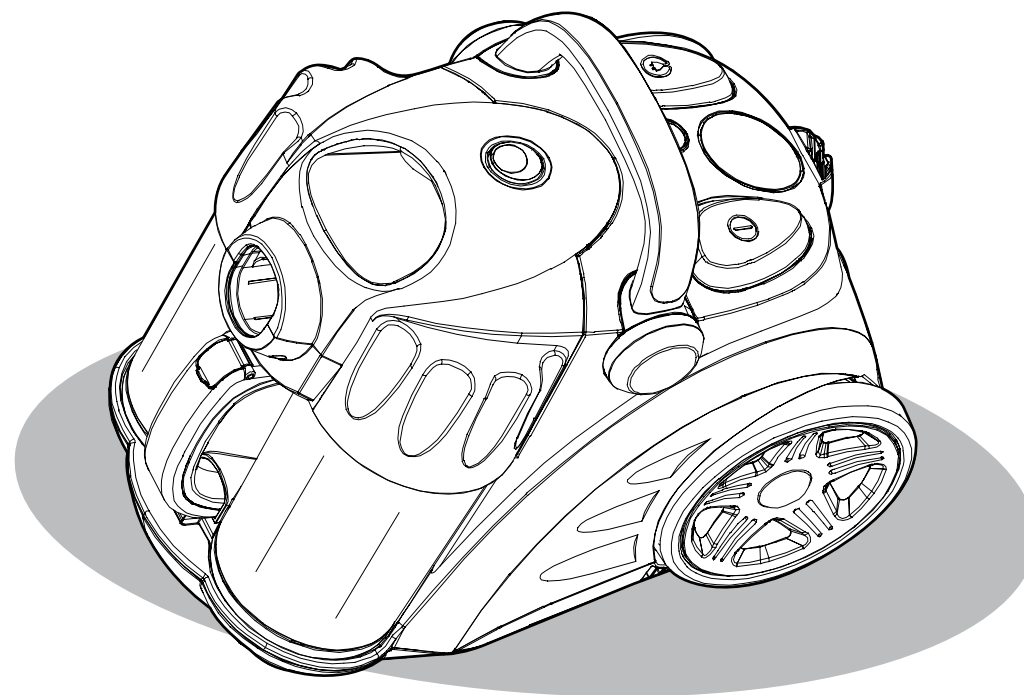


www.vax.com.au

Vaxcare:
AUST: 1300 36 4040
NZ: 0800 800 900

FORCE2

2000 WATT BAGLESS



Instruction Manual

Please read carefully before using the cleaner.
Always fully extend the mains cable before use.

1. Safety Instructions

For Household Use Only

When using the vacuum cleaner, basic safety precautions should always be observed, including the following:

1. Only use the vacuum cleaner indoors on dry surfaces.
2. Turn off the vacuum cleaner controls before connecting or disconnecting from the mains supply.
3. Always unplug the vacuum cleaner before connecting or disconnecting the vacuum hose and accessories.
4. This appliance is not intended for use by young or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely.
Young children should be supervised to ensure that they do not play with the appliance.
5. Use only as described in this manual.
Use only the manufacturer's recommended attachments.
6. Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors or dropped into water. Do not use the vacuum cleaner with a damaged cord or plug. If the supply cord or plug is damaged, return the vacuum cleaner to an Authorised Vax Service Agent for examination, repair or adjustment.
7. Do not pull or carry by the cord. Do not use the cord as a handle, close a door on the cord or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
8. Do not handle the plug or vacuum cleaner with wet hands. Do not use outdoors or on wet surfaces.
9. Do not put any objects into openings. Do not use with any openings blocked and do not restrict air flow. Keep all openings free of dust, lint, hair or anything that may reduce airflow.
10. Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.

11. Do not pick up hot coals, cigarette butts, matches or any hot, smoking or burning objects.
12. Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc) or use in the presence of explosive liquids or vapours.
13. Do not vacuum up harmful or toxic material (chlorine bleach, ammonia, drain cleaner, etc).
14. Do not vacuum up hard or sharp objects such as glass, nails, screws, coins, etc.
15. Do not use without the filters in place.
16. Take extra care when vacuuming stairs.
17. Keep vacuuming area well lit.
18. Store the vacuum cleaner indoors in a cool, dry area.
19. Turn off the on/off switch before unplugging the vacuum cleaner.

WARNING: Always switch off and unplug the vacuum cleaner from the electrical outlet before assembling, opening or emptying the dirt container, or before connecting/disconnecting the attachments.

CAUTION: The vacuum cleaner is a very powerful unit. Before plugging the cord into the electrical outlet, make sure the switch is in the 'off' position.

IMPORTANT: If the inlet, hose or telescopic tube is blocked, switch off the vacuum cleaner and remove the blockage(s) before re-starting.

IMPORTANT: Cleaning filters improves vacuum performance. Make sure all washable filters are completely dry before inserting back into the vacuum cleaner.

This vacuum cleaner is intended for household use only and not for commercial or industrial use.

Motor Thermostat

IMPORTANT: The motor is equipped with a thermal cut-out. If for any reason, the vacuum cleaner should over-heat, the thermostat will automatically turn the unit off. Should this occur, unplug the vacuum cleaner from the electrical outlet and turn off the switch.

Remove the dirt container and empty. Clean or replace the filters. Allow the cleaner to cool for approximately one (1) hour before re-starting.

9. VAXCARE Service & Help: AUSTRALIA 1300 36 4040 NEW ZEALAND 0800 800 900

If you have any queries or concerns about using your Vax, call VAXCARE. Please make a note of the serial number and model number of the appliance before calling.

(Aust only: Mon-Fri. 10.00am to 6.00pm. EST)
Calls are charged at the local rate.

An answerphone is available outside of these hours. We will return your call the next working day.

There are over 300 approved Vax Service Agents in Australia and New Zealand. For the nearest Service Agent, please refer to your Vax warranty or call VAXCARE or visit www.vax.com.au

Technical Specification

Voltage:	220-240V~50Hz
Wattage:	2000W
Capacity:	2 litres
Filters:	Dirt Container - Washable Pre-motor - Washable Post-motor - Washable
Cord length:	6.0m
Weight:	6.7kg
Part No.:	23000

Subject to technical change without notice.

10. Troubleshooting

WARNING: To reduce the risk of personal injury, unplug the vacuum cleaner before performing maintenance or troubleshooting checks.

PROBLEM: Vacuum cleaner won't run

Cause: Not properly plugged into electrical outlet.

Solution: Plug in securely.

Cause: No electricity in the electrical outlet.

Solution: Check fuse or breaker.

Cause: On/off switch not turned on.

Solution: Push on/off switch to 'on'.

Cause: Motor thermostat has tripped.

Solution: Switch off and unplug the vacuum cleaner. Leave for one (1) hour before switching the vacuum cleaner back on.

Cause: Blown fuse/tripped breaker.

Solution: Reset circuit breaker or replace fuse.

PROBLEM: Cleaner won't pick up/ loss of suction

Cause: Dirt container not installed properly.

Solution: Review dirt container replacement.

Cause: Dirt container full or blocked.

Solution: Empty dirt container.

Cause: Clogged filters.

Solution: Remove, clean and replace filters.

PROBLEM: Accessories won't pick up

Cause: Accessories are not attached correctly.

Solution: Refer to section 5.

Cause: Hose is not installed correctly.

Solution: Refer to section 3.

PROBLEM: Dust escaping from the vacuum cleaner

Cause: Dirt container full.

Solution: Empty dirt container.

Cause: Dirt container not installed correctly.

Solution: Review dirt container replacement.

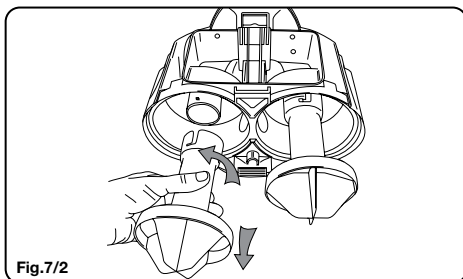
Cause: Hose is not installed correctly.

Solution: Review installation.

Cause: Filter not installed completely.

Solution: Remove, clean and replace filters.

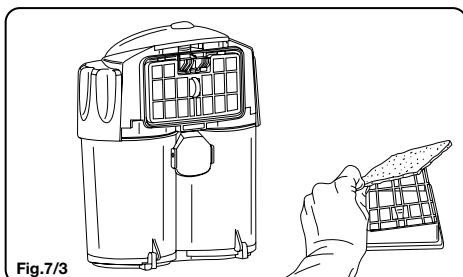
To remove the central filters, rotate the filters anticlockwise and pull away from the dirt container lid (Fig.7/2).



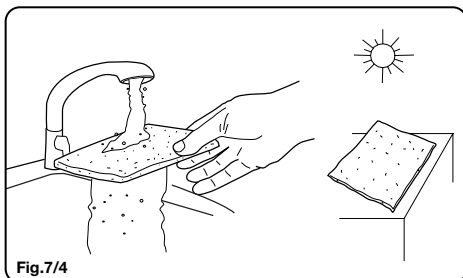
The central filters, may then be wiped with a damp cloth to remove dirt residue. Allow to air dry completely for at least 24 hours before replacing back in the dirt container bin lid and using the vacuum cleaner.

Cleaning the Pre-motor Filter

Remove the dirt container as previously directed. Remove the filters as shown (Fig.7/3).



The HEPA pre-motor filter, foam filter and frame may be rinsed in luke warm water max (40°C). Allow to air dry for at least 24 hours before replacing (Fig.7/4).

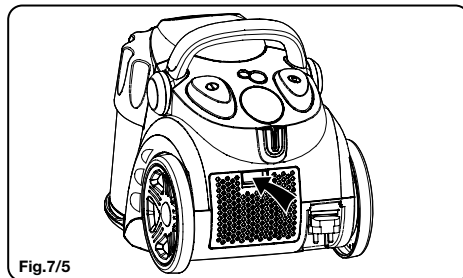


Return the pre-motor and foam filter to the unit before replacing the dirt container.

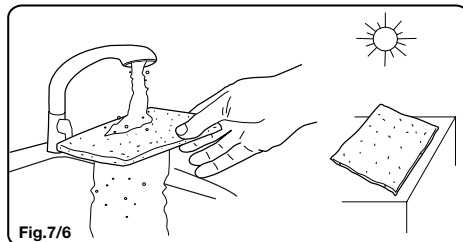
Cleaning the Post Motor Filter

NOTE: This is located at the rear of the vacuum cleaner.

Release the post-motor cover by pressing in the catch at the top of the cover (Fig.7/5).



The post-motor filter can be removed from the unit and may be rinsed in luke warm water max (40°C). Allow to air dry for at least 24 hours before replacing (Fig.7/6).



Replace the post-motor filter back in the case and return to the vacuum cleaner.

Replacement Filters

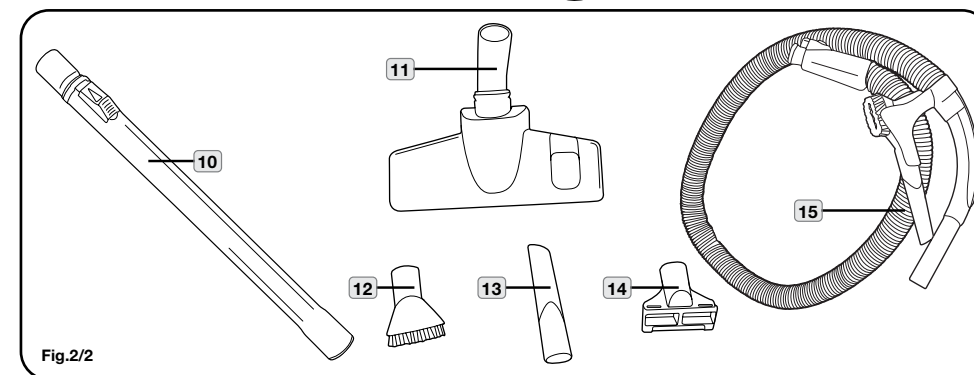
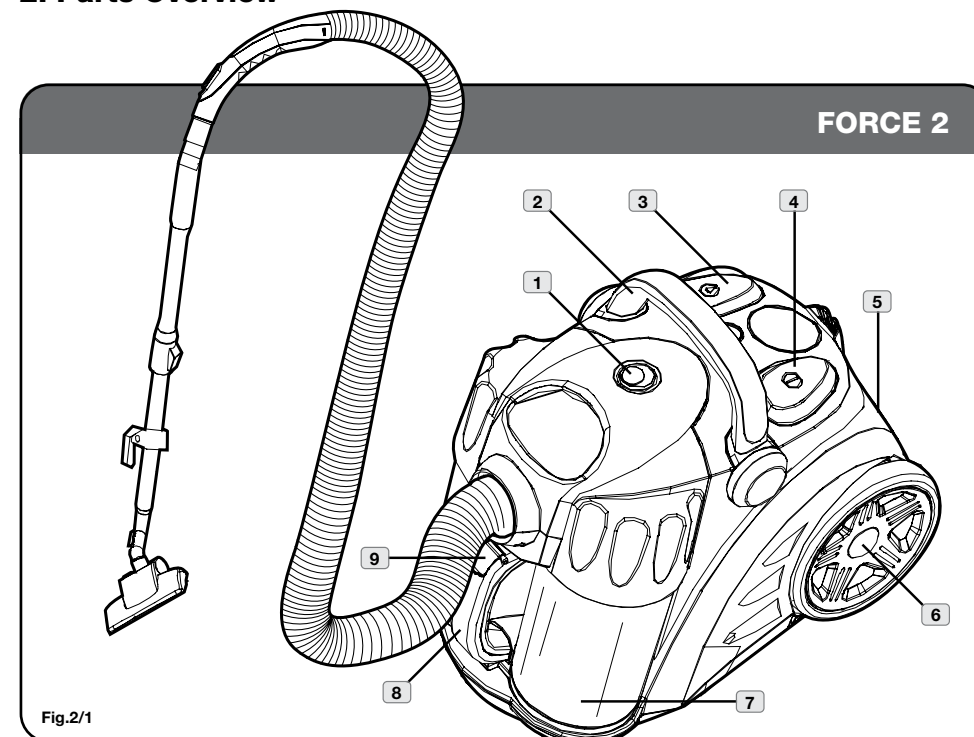
Replacement filters are available from your Vax stockist or Vax direct. Phone VAXCARE or visit www.vax.com.au

8. Storage

IMPORTANT: Always unplug the vacuum cleaner from the electrical outlet and rewind the power cord as directed before storing.

NOTE: Always store the vacuum cleaner base down.

2. Parts Overview



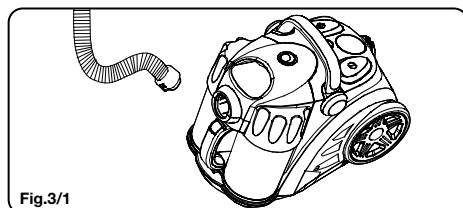
- 1 Dirt container locking button
- 2 Carry handle
- 3 Auto cord rewind
- 4 On/off button
- 5 Post-motor filter
- 6 Wheel
- 7 Dirt container
- 8 Dirt container handle

- 9 Dirt container safety latch
- 10 Telescopic tube
- 11 Combination floor head
- 12 Dusting brush
- 13 Crevice tool
- 14 Upholstery tool
- 15 Flexible hose

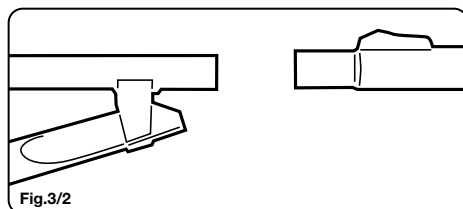
3. How to Assemble

IMPORTANT: Always unplug the vacuum cleaner from the electrical outlet before assembling or removing the accessories.

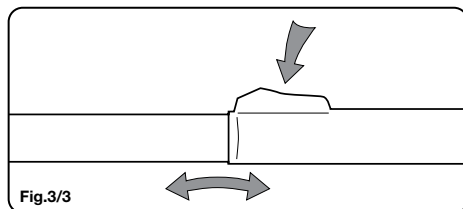
1. Insert the flexible hose into the inlet on the main body of the vacuum cleaner. Push in until it clicks into position (Fig.3/1).



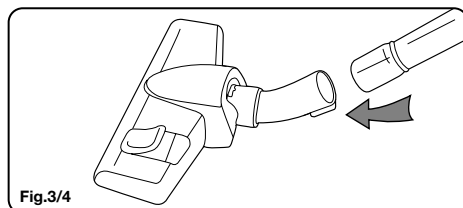
2. Push the telescopic extension tube on to the end of the handle (Fig.3/2).



3. The telescopic extension tube can be lengthened or shortened by pushing the button in and sliding the tube apart or together as required (Fig.3/3).



4. Fit the combination floor head by pushing onto the extension tube (Fig.3/4).



4. How to Operate

Cord Release

Fully unwind the power cord. A yellow mark on the power cord indicates the recommended cord length. Do not exceed the cord length beyond this mark.

On/Off Button

Insert the power plug into the electrical outlet. Ensure the vacuum cleaner is switched off. Press the on/off button located on the top of the vacuum cleaner to start. Press the button again to turn the vacuum cleaner off.

Carpet Cleaning

For carpet and rug cleaning press the rocker switch on the combination floor head to raise the brushes.

Hard floor cleaning

For hard floor cleaning, press the rocker switch on the combination floor head to lower the brushes.

Cord Rewind

To rewind the power cord, press the cord rewind button and guide the power cord with one hand. Rewind 1-1½ metres of cord at a time. This will prevent the cord from whipping which could cause damage or injury.

Carry Handle

Use the carry handle located on the top of the machine to move the vacuum cleaner from room to room.

Hose Storage

For convenience there is a slot located on the rear of the vacuum cleaner where the floor tool and hose can be parked for carrying and storage.

Power Indicator

Located on the top of the machine, a green light will indicate that the machine is working correctly.

Blocked Central Filter Indicator

Located behind the carry handle on the unit, the indicator light will illuminate red when the filter or dirt container has become blocked. Empty the dirt container and check the filters.

5. Accessories

The accessories can be attached directly to the handle by removing the telescopic tube and pushing in the desired accessory.

The accessories can also be attached to the telescopic tube for extra reach. Remove the combination floor head and push on the desired accessory.

Dusting brush: for delicate surfaces.

Upholstery tool: for carpets, upholstery, stairs, etc.

Crevice Tool: for crevices, corners, sills and cracks, etc.

6. Dirt Container: Removal and Replacement

WARNING: Always unplug the vacuum cleaner from the electrical outlet before removing the dirt container.

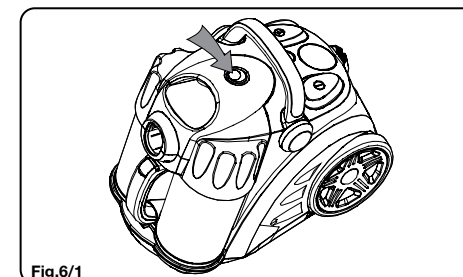
WARNING: Do NOT use the vacuum cleaner without ALL of the filters and dirt container in place.

NOTE: For best performance, replace filters annually.

Emptying the Dirt Container

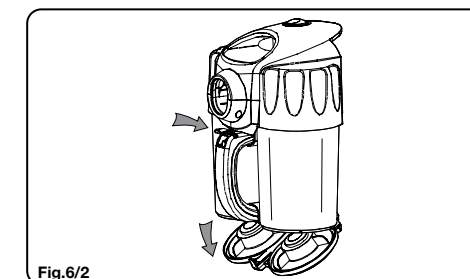
NOTE: The dirt container must be emptied every time the dirt reaches the max line.

After removing the flexible hose, press the dirt container locking button on the top of the machine (Fig.6/1)



Remove the dirt container and position over a rubbish bin.

Press the button located under the safety latch to empty the dirt container (Fig.6/2)



When empty, the dirt container may be wiped with a damp cloth to clean. Allow to air dry completely before closing the dirt container bottom and replace back in the unit until a click is heard.

7. Cleaning the Pre- and Post-motor filters

NOTE: The pre-motor filter should be cleaned frequently and the post-motor filter should be cleaned every 3 - 6 months. Vax recommends frequently cleaning the filters to optimise the performance of the vacuum cleaner.

NOTE: Do not use any detergents or boiling water to wash the filters.

Cleaning the Central Dirt container Filters

Remove the dirt container as previously directed.

Lift the release catch as shown to access the central filters, and pull the dirt container lid away from the dirt container (Fig.7/1).

